

Order Processing

Frozen Fulfillment guarantees that every order placed before 3 p.m. CST will be shipped on the same day, provided that the order can be delivered by Friday if shipped via UPS or Saturday if shipped via FedEx Home Delivery. See our Shipping Page for a detailed explanation.

Order Transmission

Clients have a variety of means at their disposal to forward their orders to us:

- Direct Integration: our preferred method, it minimizes human error and ensures that orders are imported accurately and in a timely manner into our processing system. Our software is capable of integrating with all major shopping carts such as Yahoo!Store, Amazon, Shop.com, Shopsyte, Americart, Overstock, etc... so why make a simple task complicated ?
- File upload: the second best method, clients can upload a generic text file (csv) using our predefined template. most shopping cart have an "export order" feature but it may require some data manipulation in a spreadsheet on the client's end to format the file properly.
- Manual input: directly into our system through the Client Portal. Acceptable for a few orders per day but prone to human error. This also allows clients to input phone orders directly into our system.
- E-mail: some shopping cart - such as yahoo stores - can be configured to send an e-mail when an order is placed. Order data is usually in XML format.

Finally, although this is not recommended, we can also arrange to receive orders by fax or over the phone. We are always available for our customers.

Supported Shopping Carts:

Our system can readily integrate with the following shopping carts. This will let us import orders automatically every day without intervention on the client's part, ensuring